



# NEWS & INFORMATION

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## Iowa Utilities Board Unveils Redesigned Web Pages

The Iowa Utilities Board (IUB) recently redesigned its Web site, [www.state.ia.us/iub](http://www.state.ia.us/iub), to make it more user-friendly and better accommodate additional information.

The site now has a new search function to help guide users to items on the site containing the key word(s) they enter. The top-left corner of the redesigned Home Page (and all other pages) has a consolidated menu bar with new "fly-out" links. People can also directly access information regarding consumer information, energy, or telecommunications from the top of any page.

Other new items now easily accessible on the site are the annual report data of utility companies serving Iowa, residential past due accounts and disconnection (winter moratorium) monthly reports, printable/downloadable (pdf) versions of all IUB consumer information brochures, and utilities' customer contribution fund data. Some of the most frequently visited items on this site are Board orders, daily summary of filings and orders, and news releases. New information will continue to be added to the site.

"It has a cleaner, more streamlined look," said Bret Dublinske, chair of the utilities law practice at Dickinson Mackaman Tyler & Hagen. Dublinske, who uses the web site "several times a day," is even more interested in some substantive improvements. "The additional information has been great. The posting of the Board's court filings and comments to other regulatory agencies, particularly the Federal Communications Commission, is very helpful. The fly-out menus allow for faster navigation and the search feature is a welcome addition. I find I can get more information faster with the new design."

With the emphasis that was placed on making items easy to find and print, more people seem to be finding and using items like the IUB complaint form, according to Web site designer Teresa McConnell. Please visit the IUB's new site if you haven't had an opportunity to do so yet. If you encounter problems using it, please contact McConnell at [teresa.mcconnell@iub.state.ia.us](mailto:teresa.mcconnell@iub.state.ia.us).

*Located in Des Moines, the IUB regulates electric, gas, and telephone public utilities, and one water utility, serving customers in Iowa. The Board is dedicated to assuring customers of quality utility service at a fair price while allowing utility companies the opportunity to earn a reasonable return on their investment.*

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