



# NEWS & INFORMATION

350 Maple Street • Des Moines, Iowa 50319 • 515.281.5979

John Norris, Chairman

Krista Tanner, Board member

Vacant, Board member

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**Contact:** Rob Hillesland 515.281.3551

**Email:** [rob.hillesland@iub.state.ia.us](mailto:rob.hillesland@iub.state.ia.us)

**Web site:** [www.state.ia.us/iub](http://www.state.ia.us/iub)

## **IUB to conduct Iowa-American Water consumer comment hearings on November 1 and 7**

Consumer comment hearings on a proposed Iowa-American Water Company rate increase will be held in Davenport on November 1 and Clinton on November 7. The Iowa Utilities Board (IUB) will conduct both hearings.

The customer comment hearings times and locations are as follows:

**Thursday, November 1, 2007, 7 p.m.** – Clarion Hotel & Conference Center,  
5202 North Brady Street, **Davenport.**

**Wednesday, November 7, 2007, 7 p.m.** – Clinton Moose Lodge,  
1936 Lincoln Way, **Clinton.**

On August 30, 2007, Iowa-American filed a proposal for a permanent annual revenue increase of approximately \$6.1 million (26.7 percent), indicating this would create an average monthly increase of \$5.65 for Quad Cities district and \$5.97 for Clinton district residential customers. The company also asked for a temporary rate increase while the case is pending, which could generate an estimated \$4.1 million over one year. The company cites an increase in utility plant, increased maintenance costs, increased rate base, increased capital costs, and a decline in revenues as primary reasons for the proposed rate increase.

The consumer comment hearings will provide Iowa-American Water customers the opportunity to provide public comments. Questions and comments may be directed to representatives of Iowa-American, the IUB, and the Office of Consumer Advocate, which represents the general interests of customers in IUB proceedings. All comments made at the hearing will become part of the permanent record in this rate case.

The IUB is also accepting written public comments in this rate case, identified as Docket No. RPU-07-3. The most effective written comments are concise and make specific points about why someone supports or objects to the rate request. More information and an electronic comment form are available at [www.state.ia.us/iub](http://www.state.ia.us/iub).

Under Iowa law, the Board has until June 30, 2008, to investigate and reach a conclusion on the permanent rate proposal. The Board has until November 28, 2007, to act on the proposed temporary rates. Temporary rates are generally a portion of the permanent increase proposed by the utility. If temporary rates are established and reflect a larger increase in rates than what is granted at the end of the case, customers will receive a refund plus interest.

Iowa-American serves about 59,000 customers in Iowa.

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