



# NEWS & INFORMATION

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## Remaining TRV Customers To Be Disconnected Soon

Telephone customers of the former Twin River Valley Communications in north central Iowa who have not switched to another local telephone service provider need to do so as soon as possible to avoid disconnection. TRV Communications ceased its business operations on November 20, 2008, and previously notified its customers to switch, but many may not have done so yet.

TRV Communications provided resale of telecommunications service through facilities of Qwest. Qwest has announced it will disconnect any remaining TRV Communications accounts on December 18, 2008. Most customers have already made arrangements to move their service to another telephone provider serving the area.

TRV Communications served several hundred telephone customers in the local exchanges of Algona, Livermore, Gilmore City, Bradgate, Humboldt, Renwick, LuVerne, Wesley, and Whittimore in Humboldt and Kossuth Counties. Customers can consult their local phone directory for a listing of service providers in their area or contact the Iowa Utilities Board for assistance in identifying other carriers by calling toll free 1-877-565-4450.

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