NEWS & INFORMATION

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Meetings planned for Iowa-American customers to comment on proposed rate increase

The Iowa Utilities Board (IUB) will hold two public comment meetings for customers of Iowa-American Water regarding the utility's request to increase its rates. Customer comment meetings are typically the only verbal opportunity to provide comments directly to the Board and other parties in a rate case, and help shed light on customer impacts and concerns.

Customer comment meetings are planned in:

- ***Clinton:*** **Thursday, June 4, 2009, 5:30 p.m.** - Clinton Community College Technology Center, Room 10, 1951 Manufacturing Drive.
- ***Bettendorf:*** **Thursday, June 11, 2009, 5:30 p.m.** - Scott Community College Student Life Center, Room 2300, 500 Belmont Road.

Background Information
On April 30, 2009, Iowa-American filed a proposal for an overall permanent annual revenue increase of approximately $9.4 million (34.8 percent). The company also asked for a temporary rate increase while the case is pending, which could generate an estimated $7.9 million over one year. Temporary rates should be determined by July 29, 2009. If permanent rates are ultimately established that are less than temporary rates, customers will receive a refund plus interest for any over-collection.

At public comment meetings, verbal questions and comments may be directed to representatives of the IUB, the Office of Consumer Advocate, which represents the general interests of customers in IUB proceedings, and Iowa-American. All comments provided will become part of the permanent record in this rate case. The Board decision on permanent rates in this case is anticipated by March 1, 2010.

The IUB is also accepting written public comments in this rate case, identified as Docket No. RPU-2009-0004. The most effective written comments are concise and make specific points about why someone supports or objects to the rate request. More information about this rate case and an electronic comment form is available at www.state.ia.us/iub. Written comments may also be mailed to the Iowa Utilities Board, Executive Secretary, Docket No. RPU-2009-0004, 350 Maple Street, Des Moines, Iowa 50319-0069.

In its Clinton and Quad Cities Districts in Iowa, Iowa-American serves approximately 60,000 customers.

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